

## CURRICULUM VITAE

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**DATE OF BIRTH** 30<sup>th</sup> May 1971

**EDUCATION** A Levels English, Drama  
O Levels English, Maths, Science, Computer Studies,  
Business French, Graphic Design, Humanities

**BIO**

I have almost 20 years of experience delivering business system solutions for the fashion industry. I have worked with some of the leading global brands including Caterpillar, Diesel, Ben Sherman, Skechers and G-Star.

I have been instrumental in delivering all aspects of IT and have become an expert in the STYLEman ERP system. My hands-on and pragmatic approach have seen me involved in almost every facet of the fashion business; having a complete understanding of product design and development, marketing and social media, sales and customer service, plus logistics and warehousing.

In my recent position as IT Manger for G-Star Raw Footwear I was the go-to-guy for any systems issues and managed all of the project work, from interfacing STYLEman with the various third party partners to running EDI systems with their customers as well as EPOS systems in retail outlets / monobrand stores Europe wide.

I relish the challenge of being involved in projects outside the scope of most conventional IT departments and have learnt from my experience of working closely with leading fashion brands that whilst technology plays a vital part in every facet of a modern fashion business it ought to just work transparently so it can focus on the key areas of design, sales and marketing.

### KEY SKILLS

- STYLEman fashion industry ERP/CRM/SOP system
- 2<sup>nd</sup>/3<sup>rd</sup> Line Support upto 4000 user LAN/WAN, Remedy Call Logging System
- Windows Server 2008/Exchange 2010 Server roll-out/support  
Active Directory 2008
- Smartphone setup/admin Blackberry/iPhone/Android
- Cloud Based Infrastructure VMware / Citrix WinFrame
- LAN / WAN / VPN TCP-IP, AppleTalk Network Management  
(Routers, Hubs, Bridges, ISDN, Frame Relay)
- Reimaging / configuring new desktops using Ghost / PowerQuest
- MS DOS, All flavours of Windows up to Windows 7 Ultimate Professional
- MS Office Professional 2010, Lotus Notes, Dominion
- MAC OSX Leopard/Lion/Mountain Lion, Adobe Illustrator, PhotoShop,
- AUTOCAD / AUTODESK / AUTOCAD LT installation / support
- Purchasing of hardware / software
- Negotiating Support / Disaster Recovery contracts
- Hardware Maintenance – PC, servers, workstations, printers
- UNIX Server roll-out (Solaris, HP, Linux, DRS 6000), Fedora Redhat
- Progress Database development, admin v6, 7.3, 8.2, v9 (GUI)
- SQL Server, Oracle v8.0
- Internet / Intranet development, HTML, Progress Webspeed 3.1

## JOB HISTORY

- fabric+**  
Apr 2012 - Oct 2012 **IT Manager**  
Responsible for all of the information technology for the world renowned, award winning, nightclub and record label; including PC and Mac desktops, Windows 2003/2008 servers, Exchange 2010, Linux web server, Active Directory 2008. The dynamic environment demanded cutting edge technology delivering a catalogue of thousands of music tracks via Amazon S3 servers.
- Progexus Systems**  
Founded Dec 2011 **Business Systems Consultant (MD)**  
After leaving G-Star I set up my own limited company to provide consultancy services for the fashion wholesale and retail sector.
- Overland Shoes Ltd.**  
May 2006 – Dec 2011 **IT Manager**  
Working for the global licensee of G-Star footwear. Responsible for all aspects of IT business systems, including 100 user's desktops/laptops, running Windows 7 and Mac Mini PCs running OSX Leopard/Lion. Combination of Blackberry and iPhone clients running Enterprise and ActiveSync/Exchange. Windows 2008 server running Exchange 2007. Linux server running Redhat Fedora 8, with Progress v10 4gl db running the STYLEman CRM/SOP system. I administrate all aspects of IT and I am expert in the STYLEman system which I have used in variations roles over the last 15 years. I am totally hands on and get involved in almost every aspect of the business, having a complete understanding in the key areas of product design and development, marketing and Social Media, sourcing, logistics and warehousing and sales and customer service. I am the go-to-guy for all IT issues and on top of this I manage all of the IT project work, from interfacing STYLEman with our various third party partners to running EDI systems with our customers.
- Ego Media Ltd.**  
May 2006 - Dec 2011 **Technical Director**  
IT outsourcing company which provided consultancy and managed services to Overland Shoes Ltd. including internet / telephony.
- Skechers USA**  
Jan 2003 - May 2006 **Network Admin / Report Writer**  
NT Network roll-out and admin for the high street fashion company's UK launch. Responsible for VPN, MS Exchange for email and UNIX based order-processing system.
- Wilderness Ltd.**  
Jan 2000 – Dec 2003 **Report Writer / Web Content Developer / Copywriter / Editor**  
Commercial copy writing and website design agency producing corporate video work including the CAT Footwear & Clothing fashion shows.
- Clockwork Web**  
Jun 1999 – Dec 1999 **Report Writer**  
<http://www.mdsh.com/wiki/jsp/Wiki?The+rise+and+fall+of+Clockwork+Web+Ltd>  
Writing *Requirement Assessment* reports for new clients. I was the bridge between the sales team and the technicians, my job was to spec out the best way to achieve the client's objectives and estimate the time and cost of each project. Arrange update meetings with all parties involved, including the client, technical and sales Directors. I also contributed original Web content for various projects including, the *Carlton TV* and *Pete Townsend* sites.
- Diesel London**  
Oct 1998 – May 2001 **Assistant IT Manager / STYLEman Db Administrator**  
London distribution office of the Italian Denim Company  
Support and development of STYLEman Progress database, general Novel 4.111 server, Lotus Notes, NT server, Desktop support. EDI system integration.
- Overland Group**  
Oct 1994 – Sept 1998 **IT Team Manager / STYLEman Db Administrator**  
Licensed to sell Caterpillar (footwear in Europe and apparel globally), the group saw continual growth when I joined in 1994, at that time there were 20 employees and limited commercial business systems, to when I left there were approx. 150 users across a wide area network (Germany, Holland).

## References

Mike Lukey  
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